***PROFESSIONAL SUMMARY***

* 3 plus years of experience in SAP EWM and MM module.
* Good Understanding of Business Process related to warehouse processes and other Inventory Management.
* Key areas of expertise in Goods Receipt, Goods Issue, Physical Inventory, Replenishment, Wave Processing, Picking/Packing, Cross Docking.
* Experienced in inbound and outbound process. Configuring.
* Familiar with troubleshooting basic IDOC issues.
* Effective interpersonal skills with ability to communicate with support personnel at various organizational levels.
* Familiar with Material Master, Vendor Master, Procurement process, Inventory Management, Release strategy, Pricing procedure and Invoice verification.
* Working knowledge of SharePoint, experience in creating complex presentations and advanced spreadsheets.
* Handled tickets and provided online assistance to the end users.
* Handling tickets with different priority levels raised on daily basis closing them within defined SLA's.
* Attending Client interactions meetings, Calls and Email’s.
* Worked on enhancements related to purchasing activities.

***PROFESSIONAL EXPERIENCE***

|  |  |
| --- | --- |
| **Client** | **Duration** |
| AMAT | Jan 2025 – Till date |
| Unilever | September 2024 – Dec 2024 |
| Boat | March 2024- Aug 2024 |
| Willscot mobile mini | March 2023 – Oct 2023 |

**Client: Unilever.**

**Project Type: Testing.**

**Role: Consultant.**

**Responsibilities:**

* Designed, developed, and maintained automated test scripts using TOSCA for end-to-end testing of SAP PLM.
* Utilized TOSCA's model-based approach to create reusable test assets, reducing time and effort in the testing process.
* Executed automated tests and conducted thorough testing of the application in various environments to ensure quality standards.
* Created and maintained structured test cases in TOSCA, ensuring test cases are aligned with business requirements and user stories.
* Regularly optimized automated test scripts to improve performance and accuracy, ensuring quick and reliable regression testing.

**Client: Boat.**

**Project Type: Support SAP.**

**Role: Consultant.**

**Responsibilities:**

* Provided Go-Live support and Hypercare.
* Trained users on process flow and system usage.
* Resolving SAP operational issues related to interfaces, change management, Process change management, including optimization of business processes.
* Perform root cause analysis on persistent or major application related problems.
* Queue Monitor SMQ2/SMQ1.
* Used Ticketing Tool JIRA to handle incidents.
* Create documentation on new issues resolved, route cause analysis as well as troubleshooting steps attempted prior to closing or escalation incidents.
* Worked on Difference Analyzer data analysis with end users.

**Client: AMAT.**

**Project Type: Implementation.**

**Role: Consultant.**

**Responsibilities:**

* Conducted workshops to gather and document business requirements.
* Designed and configured warehouse structures, including storage types and process types.
* Configured put-away and stock removal strategies using POSC.
* Managed end-to-end warehouse operations from inbound to outbound processes.
* Provided support for SAP operational issues, including interface troubleshooting and process optimization.
* Monitored system queues (SMQ2/SMQ1) and resolved integration issues.

**Client: Willscot mobile mini.**

**Project Type: Ariba Implementation.**

**Role: Associate Consultant.**

**Responsibilities:**

* Conducted workshops to gather and analyze requirements for Customer Vendor Integration (CVI).
* Configured the SAP ECC system to meet business requirements.
* Configured synchronization objects for vendor master data for MDS\_LOAD\_COCKPIT.
* Managed BP (Business Partner) grouping, BP number ranges, and BP role assignments.
* Established links between vendor account groups and BP groups.
* Executed mass conversion of vendor data to BP in the ECC system by using MDS\_LOAD\_COCKPIT, as part of Supplier Lifecycle Performance (SLP) and ECC system integration.
* Developed comprehensive test scripts for various CVI scenarios.
* Conducted System Integration Testing (SIT) in collaboration with clients.
* Facilitated User Acceptance Testing (UAT) to ensure system readiness and client satisfaction.
* Participated in cutover activities, ensuring smooth transition to the new system.
* Provided go-live support to ensure successful deployment and operation of the CVI solution.

**Certification:**

Certified in SAP Certified Associate - SAP S/4HANA Cloud Private Edition, Extended Warehouse Management.

Certified in SAP Certified Application Associate-SAP S/4 HANA Sourcing and Procurement-Upskilling for SAP ERP experts.

**Academic Profile:**

* B.E in (Mechanical engineering) from CMRIT (VTU), in the year 2020.

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Maruthi M